Chief Executive's Office

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Date: 18 September 2006

Chief Executive: Donna Hall





Town Hall Market Street Chorley Lancashire PR7 1DP

Dear Sir/Madam,

LOSTOCK AREA FORUM - THURSDAY, 28TH SEPTEMBER 2006

You are invited to attend the third meeting of the Lostock Area Forum to be held at Wymott and Garth Prison Officers' Club, Pump House Lane, Ulnes Walton on <u>Thursday, 28th September 2006</u> commencing at 7.00 pm.

The agenda for the meeting is set out overleaf. Refreshments will be available upon arrival.

Representatives of Chorley Borough Council, Lancashire County Council, Bretherton, Croston and Ulnes Walton Parish Councils, Lancashire Police, Chorley and South Ribble Primary Care NHS Trust, Lindsay Hoyle MP, and local community groups will be present.

Members of the public are strongly encouraged to participate in the proceedings of the Forum meeting. As well as the provision for the public to speak for up to five minutes on any item on the agenda, a period of up to 30 minutes is allowed for them under agenda item 5 to ask questions and express views on any matter relating to the provision of local services in the Bretherton, Croston and Ulnes Walton Parish Councils' Area.

Question cards will be available at the meeting for members of the public to complete and hand in before the start of the meeting. Where possible questions will be answered on the night. If a question cannot be answered a written response will follow.

Yours sincerely

Chief Executive

Distribution

- 1. Agenda and reports to Councillor Doreen Dickinson (Chair) and Councillor Miss Margaret Iddon for attendance.
- 2. Agenda and reports to Councillor P Malpas (Executive Member for Economic Development and Regeneration) and Councillor G Morgan (Executive Member for Resources) for attendance.

Continued....

- 3. Agenda and reports to Jamie Carson (Head of Leisure and Cultural Services) and Simon Clark (Commercial Manager, Streetscene, Neighbourhoods & Environment Directorate) for attendance.
- 4. Agenda and reports to County Councillor Alan Whittaker (Lancashire County Council), Parish Councillor Tommy Wilson (Bretherton Parish Council), Parish Councillor Ann Peet (Croston Parish Council), Parish Councillor Derek Ormerod (Ulnes Walton Parish Council). Sergeant Alex Clayton (Lancashire Constabulary), Liz Easterbrook (Chorley and South Ribble PCT) and Lindsay Hoyle MP for attendance.
- 5. Any resident in the area.
- 6. Local Community/Voluntary/Residents/Tenants Group in the area.
- 7. Housing Associations in the area.
- 8. Any Employer or Business in the area.

This information can be made available to you in larger print or on audio tape, or translated into your own language. Please telephone 01257 515118 to access this service.

આ માહિતીનો અનુવાદ આપની પોતાની ભાષામાં કરી શકાય છે. આ સેવા સરળતાથી મેળવવા માટે કૃપા કરી, આ નંબર પર ફોન કરો: 01257 515822

AGENDA

1. Welcome and Introductions

2. Apologies for absence

3. Minutes of previous meeting (Pages 1 - 10)

Minutes of the Area Forum meeting held on 6 July 2006 (Copy enclosed).

4. <u>"You Said, We Did"</u> (Pages 11 - 16)

A schedule of the responses to the question cards received at the last Forum meeting is attached (Copy enclosed).

County Councillor Alan Whittaker will provide further details in respect of the responses given to the questions requesting the introduction of speed limit restrictions on North Road, Bretherton.

5. Key Issues for Lostock - Open Discussion

A period of 30 minutes will be allocated to allow members of the public to raise questions and express views on any matters relating to the provision of local services in the Lostock Ward.

Representatives of Chorley Borough Council, Lancashire County Council, Coppull Parish Council, Lancashire Police, Chorley and South Ribble Primary Care Trust and Lindsay Hoyle MP will be present.

6. Chorley Community Agenda

a) Chorley Borough Council issues

Jamie Carson (Director of Leisure and Cultural Services) will give a brief presentation on the support the Council can provide to local organisations on the provision of services/activities for children and young people.

b) <u>Lancashire County Council issues</u>

County Councillor Alan Whittaker will report on any County Council issues affecting Lostock Ward.

c) Parish Council issues (Pages 17 - 18)

A list of questions/issues submitted by the Parish Councils of Bretherton, Croston and Ulnes Walton is attached.

Parish Councillor Derek Ormerod of Ulnes Walton Parish Council, will give a brief presentation on the the Multi Use Track, which is now officially named the Ulnes Walton Trail. This is a partnership project involving Lancashire County Council; the Home Office and the Parish Council.

d) <u>Lancashire Police issues</u>

The Police representative will provide an update on policing and PACT issues relating to the Lostock Ward Area.

7. Feedback on the Area Forum Pilot Scheme

Members of the public will be invited to express their views on the format and arrangements for the three Forum meetings which have been held in the Lostock Ward during the Area Forum Pilot Scheme.

Lostock Area Forum

Thursday, 6 July 2006

Present: Councillor Doreen Dickinson (Chair), Councillor Miss Margaret Iddon

Also present: Greg Morgan (Executive Member for Resources) and John Walker (Executive Member for Customer, Democratic and Legal Services)

Co-opted Members: Tommy Wilson (Bretherton Parish Councillor), Beryl Thompson (Croston Parish Councillor), Derek Ormerod (Ulnes Walton Parish Councillor), Alan Whittaker (Lancashire County Councillor), Cindy Lowthian (District Partnership Officer, Lancashire County Council), Chris Anslow (Public Transport Policy Section (Lancashire County Constabulary), Inspector Johanne South (Lancashire PC Caroline Plummer (Lancashire Constabulary), Julie-Ann Bowden (Chorley and South Ribble Primary Care Trust) and Peter Wilson (Lindsay Hoyle MP)

Chorley Borough Officers: Jamie Carson (Director of Leisure and Cultural Services). Simon Clark (Commercial Manager (Streetscene, Neighbourhoods and Environment)), Julian Jackson (Planning Policy Manager (Development and Regeneration)), Steve Pearce (Assistant Head of Democratic Services), Andy Brown (Greenspace Co-ordinator), Lucie McFall (Communications Officer) and Tony Uren (Democratic Services Officer)

16 residents of Lostock Ward.

WELCOME AND INTRODUCTIONS 9.

The Chair (Councillor Doreen Dickinson) welcomed everyone to the second meeting of the Lostock Ward Area Forum and introduced in particular, Councillor Margaret Iddon (the other Borough Councillor representing the Lostock Ward) two Borough Council Executive Members, County Councillor Alan Whittaker, Jamie Carson (Lead Officer for the Forum) and Officers from the Borough, County and respective Parish Councils, the Police and the Chorley and South Ribble Primary Care Trust.

The Chair also apologised for a printing error in the Neighbourhood newsletter that had been circulated to all households in the Lostock Ward. The reference in the text to the Lostock Parish Council should have read Bretherton Parish Council.

APOLOGIES FOR ABSENCE 10.

Apologies for absence were submitted on behalf of Mr L Hoyle MP, Croston Parish Councillor Mrs A Peet, Police Sergeant A Clayton, Ms L Richardson (Croston Women's Institute) and the Governor of HM Prison Wymott.

MINUTES OF PREVIOUS MEETING 11.

Confirmation (a)

The minutes of the initial meeting of the Lostock Area Forum held at Croston Old School, Croston on 23 March 2006 were confirmed as a correct record.

A schedule attached to the minutes contained details of each of the separate questions and concerns expressed either orally or in writing at the Forum meeting, together with a summary of the respective responses and actions instigated to address the issues.

(b) Matters Arising

(i) Rural Public Transport Issues

The Chair requested County Councillor A Whittaker and Mr C Anslow to update the Forum on the County Council's position in relation to the provision of public transport services to serve the rural parts of the County.

County Councillor Whittaker advised the Forum that, although the County Council's Rural Bus Development Grant had been increased by 2.9% to £1.3m in 2006/07, the negligible increase in real terms would result in the County Council being able to support fewer rural services.

Local residents at the meeting drew attention to the lack of bus services available in the Lostock Ward and, particularly, the removal of the daytime 107 service and the implications of deleting the evening 108 service.

In response, County Councillor Whittaker and Mr Anslow stated that the 107 service had been withdrawn because of the failure to meet the required guidelines of revenue to costs and the fact that the Red Rose Runner service provided an alternative service. The evening service had been maintained as there was no alternative service available. The County Council was, however, examining the possibility of replacing the 108 evening service by an alternative pre-bookable service. This would be less expensive than the currently heavily subsidised 108 bus service, which was currently being operated at a significant annual loss of several thousand pounds.

The Forum was also advised that a Lancashire County Council Working Group was currently examining the issues of public transport in the light of a recent Government report. The remit of the Working Group would include the level of future investment in public transport in rural areas and the Forum Members expressed the hope that the Working Group would consider carefully the benefits of rural transport in terms of its impact on local resident's travel to work, as well as the financial considerations.

12. "YOU SAID, WE DID"

Mr Carson presented a report which gave an overview of the following six common issues which had been raised at two or all three of the initial meetings of the Area Forum pilot scheme in February/March 2006:

- problems with recycling containers;
- litter left behind by refuse collectors:
- activities for Young People to combat juvenile nuisance and anti-social behaviour;
- Motorcyclists causing problems on community roads and open spaces;
- the need for more speed cameras and traffic calming measures; and
- means of discouraging indiscriminate tipping around the Borough.

The report, which had been circulated with the agenda documents, also outlined the actions and measures which had been instigated by the Council's Officers to address the issues and resolve some of the problems identified.

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At the conclusion of Mr Carson's report, a local resident reiterated the complaint that, in some instances, bins were not being returned to their collection point after emptying. Mr Clark, in reply, assured the residents that this complaint would be raised with Cleanaway with a view to the bin crews being instructed to return bins to their point of collection.

13. KEY ISSUES FOR LOSTOCK WARD - OPEN DISCUSSION

The Chair invited the local residents present at the meeting to raise questions and express views on any matters relating to the provision of local services in the Lostock Ward area. In addition, a supply of Question Cards were available at the meeting to enable residents to document their questions and views.

The Chairman of the Croston Rural Action Group referred to a new planning application that had been lodged with the Borough Council by the Diocese of Blackburn for permission to construct 10 dwellings on the Rectory Farm site at Croston, which was being opposed by the Action Group. The Chair and Councillor Iddon, however, reminded the Forum that, under the provisions of the Code of Conduct on Planning, the Borough Councillors would be precluded from expressing any opinion on the proposal prior to the Development Control Committee's determination of the application.

Six question cards were, in fact, completed and left at the meeting. The schedule attached to these minutes sets out the various queries and/or comments raised, together with the respective responses to the questions of appropriate Council Officers or Partner representatives.

14. CHORLEY COMMUNITY AGENDA

(a) Chorley Borough Council issues

Mr Jackson updated the Forum on the preparation of the Local Development Framework (LDF) documents.

Mr Jackson explained that the LDF would replace the current Local Plan for the Borough and would include policies to control and promote the development of land, as well as a number of other policies and guidelines on such issues as sustainable development, renewable energy and other planning related matters (eg House Extension Design guidance, Chorley Town Centre etc).

Chorley Council was currently collaborating with Preston and South Ribble Councils on the formulation of a Core Strategy for the Central Lancashire City area, the initial steps of which would entail the publication of the Issues and Options Paper. The document would identify the issues affecting the planning process and development of land, together with possible solutions. The consultation exercise on the Issues and Options Paper was likely to commence in September 2006 and Mr Jackson hoped that the consultation would generate a substantial response from interested parties and the public, given the importance of the ultimate strategy on future development plans for both the urban and rural parts of the sub-region.

In response to a resident's query as to the form of the consultation on the Core Strategy and Issues and Options Paper, Mr Jackson stated that, while the details of the process had not yet been finalised, there would be ample opportunities for persons and organisations to make their views known

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through, for example, specific focus groups and public meetings, exhibitions in public buildings, web-site information, etc.

The Forum was assured that adequate advance publicity would be afforded to the various forms of consultation process.

(b) Lancashire County Council issues

As the rural bus services and school transport issues were on-going matters being addressed, the Lancashire County Council representatives did not wish to raise any other specific issues.

(c) Parish Council issues

The three constituent Parish Councils (Bretherton, Croston and Ulnes Walton) had each been invited in advance of the Forum meeting to submit questions on any matter affecting their Parishes. The following issues had consequently been raised by the Parish Councils.

i) Question from Bretherton Parish Council

"What actions are being taken to reduce road traffic speed throughout the villages in the Lostock Ward, particularly in North Road, Bretherton?

The enquiry had been passed by the County Council's District Partnership Officer to her colleagues at the County Council, who had responded by indicating that, unfortunately, the criteria for changing the speed limit on North Road had not been met.

The question and response prompted a number of associated queries and comments from Parish Councillors and local residents, which can be summarised as follows:

- North Road, Bretherton appears to satisfy at least four of the relevant criteria for speed limit restrictions, and perhaps the criteria is being interpreted incorrectly.
- Speed limits apply to other similar stretches of roads in rural areas (eg Rufford).
- The speed of cars up to 70mph along North Road, Bretherton poses a substantial road safety threat to local residents and particularly, school children during early mornings. The speeding vehicles need to negotiate many dangerous curves along the road.
- The request for a speed restriction is supported by the Parish Council and occupants of properties on North Road, many of whom experience difficulties in accessing the road from their driveway.
- Three known accidents on North Road during the past month may not be reflective of the true number of accidents.
- The residents were not at this stage seeking speed cameras and consider that the cost of warning signs should not be excessive.

In response to the Parish Councillors' and residents' comments and concerns, PC Plummer confirmed that road accident records held by the Police were supplied to Lancashire County Council. Whilst there was a requirement for all accidents involving injuries to be reported to

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the Police, there was no statutory requirement for non-injury accidents to be reported to and recorded by the Police. PC Plummer also indicated that, although North Road was not one of the three locations in the area currently targeted by the Police's Traffic Section for surveillance, it was likely that the Police would support calls for the imposition of a 40mph speed restriction on the road.

County Councillor Whittaker also responded to the residents' comments, assuring the Forum that regular liaison occurs between the County Council and the Police on road safety matters, including the prioritisation of locations where both authorities agreed that speed restrictions should apply. In the light of the strength of argument expressed, County Councillor Whittaker undertook to seek clarification of the guidelines and criteria for speed limits on rural roads and ensure that the situation on North Road was reviewed by the County Council's Highways Engineers. The Officers' comments would be reported back to the residents by County Councillor Whittaker.

ii) Question from Bretherton Parish Council

'What initiatives are being introduced to occupy young people in the community?'

The following response had been provided by Mr J Carson (Chorley Council's Director of Leisure and Cultural Services):

- Last year over 400,000 visits were made by young people to the Council's leisure facilities. These facilities include places like All Seasons Leisure Centre, Astley Hall and Yarrow Valley Country Park, for example.
- We also organise a programme of activities for young people called Get Up and Go. This programme continues to grow, year on year. We are always looking to work in partnership with local groups to develop activities for young people in rural areas. If any local groups are interested in working with us, be they sports, arts, community groups, or Parish Councils, we would be delighted to help.
- As a Council, we have supported various projects over the past few years in the Lostock Ward including, for example, pitch improvements at Bishop Rawstorne, a play area at Ulnes Walton, the Croston drama project, Croston Old School and football projects at Croston and Bretherton. We are currently considering a request for support with a community centre project in Croston.
- We are also active in supporting partners. We work with Lancashire County Council's Youth and Community Service to avoid duplication and support each other. We also provide funding advice to local groups, including schools, as we support them with the Extended Schools initiative which aims to increase activities for young people out of traditional school hours".

In addition, Mr Carson explained that his Directorate was keen to provide facilities for young people's activities in rural areas. There was, however, a need to establish contacts with local groups and bodies if the Council's Officers were to be able to advise and assist the groups in seeking external funding and resources for youth related projects.

iii) Question from Ulnes Walton Parish Council

"It is questioned what the benefits are in producing a Lostock Ward Newsletter when the Borough already circulates the Chorley Borough News? The most recent issue contained an article about the Area forum and there would seem to be substantial cost implications for the production of a separate newsletter".

The following response had been provided by Shelley Wright (Chorley Council's Communications Manager):

"The Area Forum pilot scheme was designed to test how Chorley Borough Council could better engage with residents and aims to bring everyone with an interest in an area together to make improvements that matter most.

The newsletters are being trialled alongside the pilot scheme to raise awareness of the Area Forum meetings, feedback actions that have happened since the previous meeting and provide information about specific services raised by local people.

The first issue included feedback on the first Area Forum in Lostock and highlighted the details of the next one. It also included details of activities for youngsters and an update on improvements to the recycling scheme. The 'You said, we did' feature gave direct feedback to issues raised at the previous meeting and the contacts list is designed to help local people contact the right people at the Council as well as in the community.

For the first meeting, the Council distributed leaflets giving details of the date and time to ensure as many people were aware of its existence as possible. The newsletter has replaced this leaflet. Therefore, there are no extra distribution costs. The production of the newspaper to all tenants in Bretherton, Croston and Ulnes Walton has cost approximately £270 for 3.000 copies. That's less than 1p each."

The reply to the query was accepted by the Forum, but it was pointed out that the distribution of the Borough Views did not always coincide with the dates of the Area Forum meetings.

Question from Ulnes Walton Parish Council: iv)

"Mechanisms for feedback from Forum Meetings. Concern is expressed about the time of producing the minutes of the last meeting on the Borough website. In order for there to be accountability and for partners to have a clear understanding of what has been discussed at the meetings it is felt a better more timely system for feedback needs to be introduced."

The following response had been provided by Steve Pearce (Chorley Council's Assistant Head of Democratic Services):

"The minutes of the first meeting were published on the Council's website two weeks prior to this meeting with the

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agenda. A summary of all the responses to the questions raised at the meeting are also attached to the minutes.

Each Parish Council was represented at the meeting and those representative would have been able to provide feedback to their respective Council. A letter was also sent to the Clerks of the three Parish Councils on 19 April 2006 providing a copy of the responses given at the Forum meeting to the questions raised by the Parish Councils.

We are continually striving to improve the delivery of our services and we will ensure that the minutes of the second Forum meeting are published on the Council website within one month of the meeting and an e-mail alert will be sent to each Parish Council Clerk upon the publication of the minutes."

v) Question from Bretherton, Croston and Ulnes Walton Parish Councils:

"Please explain what the County Highway strategy is, regarding i) volume of traffic; ii) road speed management; and iii) road safety, especially in the Lostock Ward?"

The following response had been provided by the County Council's District Partnership Officer, following consultations with appropriate County Council Officers:

"The LCC Highways and Transport Strategy for managing the volume of traffic (congestion) Road Safety (including speed management) is set out in the Local Transport Plan. These policies and strategies are quite comprehensive and it would be best to refer to them to ensure consistency. To implement the policies and strategies and achieve the target set out in the LTP, an annual programme of Local Safety Schemes is developed and reported to Lancashire Local Committees. There are no Local Safety Schemes proposed in Lostock Ward (Croston, Bretherton, Ulnes Walton Parishes). We recently implemented a signing and lining scheme on the A581 through Ulnes Walton".

The question and response prompted associated questions and comments from residents. The issues raised and the respective responses are summarised as follows:

- A meeting between local residents and County Council Officers would be arranged to discuss the request for the installation of 'Cats Eyes' on Ulnes Walton Lane in conjunction with accident statistics.
- A local resident highlighted the road safety hazards caused by the volume and speed of traffic along Out Lane, Croston, and particularly, the dangers caused to pedestrians and children attending Bishop Rawstorne High School. The resident requested consideration of traffic calming measures on Out Lane and revised arrangements for access into the school. County Councillor Whittaker accepted the resident's concerns, which had already been discussed with the Head Teacher at Bishop Rawstorne School, and gave an assurance that the suggestions would be raised again with the appropriate County Council Officers and the Head Teacher.

vi) Question from Bretherton, Croston and Ulnes Walton Parish Councils:

"We understand that the Lancashire Highways Partnership will be terminated with effect from 30 June 2006. Please clarify what will replace the Highways Partnership and who will have responsibility for highway issues in the future".

The following response had been provided by the County Council's District Partnership Officer, following consultations with appropriate County Council Officers:

"Lancashire County Council will take on more highway responsibilities from the start of next month. From Saturday, 1 July 2006, the responsibility for Lancashire's highway services will revert to Lancashire County Council. District Councils across the County had previously been responsible for some of the highway services whilst the County Council looked after certain other functions.

Some concern was raised that people were confused over who was responsible for which service.

A decision was therefore taken to stop the agreements with the districts and bring the service back to the County Council. Similar changes in West Lancashire and Rossendale have already taken place and have seen improvements to the highway network.

There is now one number for highways enquiries and one service provider. The new system should provide for clearer distinctions between each Council's responsibilities. Residents should notice no difference to highway services and hopefully they will see an improvement. Centrally-based staff will determine policy, budgets, strategy etc and staff who formerly worked for the districts will now be employed by the County Council. Jobs will still be carried out in the same way with engineers still based in local offices across the County.

If anyone has a highway issue, they should contact Lancashire County Council on 0845 053 0011, e-mail highways@lancscc.gov.uk, or write to: Environment Directorate, Lancashire County Council, P O Box 9, Guild House, Cross Street, Preston, PR1 8RD.

Further Background Information

Since 1974, the County Council has entered into agency agreements with its districts to deliver a range of highway services. The range of services varied depending on the district.

Under the new arrangements, services such as road and pavement repairs, street lighting, road markings, traffic calming and gritting will be looked after by County Hall.

The County Council is the highway authority for the administrative area of Lancashire and has a range of statutory duties and powers arising from the Highways Act 1980 and other legislation. The prime duty is to maintain the adopted highway network which includes:

- Carriageways
- Footways
- Footpaths
- Cycle tracks
- Verges
- Street lighting
- Traffic signs (illuminated and non-illuminated)
- Road markings
- Safety barriers
- Bridges
- Drainage systems
- Retaining walls
- Traffic signals
- Other miscellaneous infrastructure

This does not include trunk roads and most lengths of motorway, which are maintained by the Highways Agency."

vii) Question from Bretherton, Croston and Ulnes Walton Parish Councils:

"Please explain why ambulance response times for the Lostock Ward are substantially poorer than the rest of the Borough."

The following response had been provided by the Chorley and South Ribble Primary Care Trust:

"Although in 2005/06 the Lancashire Ambulance Service did achieve the national target of 75% of Category A response times within 8 minutes, there are certainly inequities within this and Chorley and South Ribble have traditionally fared less well than the urbanised areas such as Preston and Blackpool due to their relative rurality. Chorley and South Ribble PCT have been aware of this for some time and have been working with the Ambulance Trust to address the issue. In response, the Ambulance Trust have extended the hours of a rapid response vehicle based in Leyland to provide 24/7 cover from May this year and this also carried drugs that enable paramedics to administer treatment for heart attacks at the scene for some patients. This had led to an improvement in response times which are up to 70.11% for May 2006. The PCT will continue to monitor the standard and work with the Ambulance Trust to improve the figures."

(d) Lancashire Police Issues

Inspector J South, the newly appointed Area Inspector, gave a short address on the 'Operation Summer Nights' campaign. The campaign involving both overt and covert operations would entail the Police and, particularly, Community Beat Officers targeting different locations around the Borough (including rural Parishes), especially the known 'hot spots' for anti-social behaviour.

The campaign aimed to reduce anti-social incidents (eg criminal damage, congregation of youths; under-age drinking) and the campaign had already impacted by evidence of a reduction in criminal damage incidents.

In response to a resident's query, Inspector South advised use of the national telephone number, or the appropriate Community Beat Officer's telephone number, whenever the public wished to contact the Police on a non-

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emergency matter. Inspector South reminded the Forum that the rural Community Beat Officers were responsible for expansive areas, but would endeavour to ensure a response to telephone calls as early as practicable

15. FEEDBACK / ITEMS FOR NEXT MEETING

The Chair drew attention to the feedback cards available at the meeting and invited the attendees to complete them to express their views on the format, arrangements and conduct of the Forum meeting.

The cards could also be used to suggest items for consideration at the next meeting

16. DATE OF NEXT MEETING

The meeting noted that the third and final round of the current Lostock Area Forum pilot scheme was to be held on Thursday, 28 September 2006 at the Wymott and Garth Prison Officers Club, Pump House Lane, Ulnes Walton at 7.00pm.

17. CHAIR'S CLOSING REMARKS

At the conclusion of the meeting, the Chair thanked all the members of the public; County, Borough and Parish Councillors; Partner representatives and Council Officers present for their attendance and contributions to the Area Forum meeting

Chair

LOSTOCK WARD AREA FORUM

Meeting held at Bretherton CE Endowed School, Bretherton on

Wednesday, 6 July 2006

The questions and issues raised by members of the public on question cards after the meeting, together with the responses given, are set out below:

| Question "You Said" | Summary of Response "We Did" |
|--|---|
| It telephoned the Recycling Department at Chorley Borough Council at 2.00pm on 6 July. It was 15.45 minutes later before someone replied. This is not acceptable. This is not acceptable. | 1. Response of Assistant Head of Customer Services: We have identified the resident's call on 6 July. She did comment about the waiting time and also said she would report it. We apologised at the time. We acknowledge that the resident's waiting time was unacceptable and again would like to apologise for this. We are taking measures to address this, I would like to reassure the resident that this is not our usual level of service. The average waiting time for that day was a little over two minutes. During busy periods many of our customers take advantage of the opportunity given to leave a message. These messages keep their place in the call queue and an Advisor calls the customer back in their turn. |
| 2. The speed limit down Syd Brook Lane, Croston to Mawdesley should be reduced to 40mph. Several recent accidents warrant this. Output Description: | 2. Response awaited from Lancashire County Council's Traffic and Development Engineer: The current speed limit on Grape Lane going south from Croston village is 30mph. This changes to the National Limit when Grape Lane merges directly with Syd Brook Lane. This is because Syd Brook Lane is essentially rural in nature and the National Limit is appropriate. This is not intended to suggest that people should drive at or near to the National Limit in such circumstances but merely leaves the responsibility with the driver to select a speed appropriate to the surroundings. A lower limit would imply to a driver, especially one that is a stranger to the area, that it is safe to travel at that speed and this is not the case. |
| I need contact details of the person who oversees the Lancashire Road Safety Partnership for this area please. | Response from Lancashire County Council's Senior District Partnership Officer: The Lancashire Partnership for Road Safety can be contacted through: |

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| Question "You Said" | Summary of Response "We Did" |
|---|--|
| | John Davies Project Manager Derby House 12 Winckley Square Preston PR1 3JJ Tel: (01772) 534531 E-mail: safe2travel@env.lancscc.gov.uk |
| 4. North Road, Bretherton requires immediate attention. When, when, when are you going to take this matter seriously? | 4. Response from Lancashire County Council's Traffic and Development Engineer: The County Council's Safety Engineering Group have looked at North Road's junction with Carr House Lane previously as a number of collisions had occurred there. The accident record for the rest of this road did not meet the criteria for further investigation by the group. A traffic survey in the vicinity of the Moss Lane junction will be conducted to establish what the measured speeds are before this issue is pursued further. See also the response given to number 5 below with regard to the revision of the Speed Management Strategy. |
| 5. Has someone got to be killed on North Road, Bretherton before we can get a 40mph speed limit? | 5. Response from Lancashire County Council's Traffic and Development Engineer: The County Council has given a commitment to review the need for any change to the speed limit on North Road in the light of the revisions to rural speed limit setting policy which was being undertaken by the Department of Transport and has now been published, DfT Circular 01/2006. This circular will now be assessed for its impact on the roads in Lancashire and be incorporated into a revised Speed Management Strategy. This Speed Management Strategy will be the subject of consultation and influence through the Lancashire Local committees prior to submission to the Cabinet Member for Sustainability. The outcome of the above will be a countywide review of existing limits, one of which will be North Road. In the meantime given the relatively good safety record on North Road, previous advise suggested that there would be little benefit to changing the speed limit and little justification |

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| Question "You Said" | Summary of Response "We Did" |
|--|---|
| | for prioritising North Road for other measures above other Lancashire Locations with more pressing casualty problems. |
| | Response from County Councillor Alan Whittaker: |
| | As a County Councillor I have recognised the demand for some speed limits on North Road, Bretherton and in other villages to the west of Chorley, eg Blue Stone Lane, Mawdesley, Wood Lane in Heskin. I have written to the County Council's Highways Engineer expressing support for speed limits on North Road and if it is possible to give this priority. I hope they will do so. |
| | Those that were present at the last Area Forum will recall that the Inspector from Lancashire Police appeared to be very forthright in her support for speed limits. I asked for some written confirmation and received the following: |
| | "In response to your letter re the above (North Road, Bretherton), I will support the speed limit in principle, however, as far as I am aware, the police only get involved in matters of enforcement re speed limits, and the designated limits and traffic calming measures are decided upon by Lancs CC and Lancs road safety partnership." |
| 6. The Road Sweeper is supposed to spray water - not doing so just creates more dust. Could someone please have a word with the Road Sweepers concerned? Many thanks. | Response of Director of Streetscene, Neighbourhoods and Environment: The driver of the road sweeping vehicle has been instructed to use the spray facility in future. |
| 7. Could we (1) put speed humps on Out Lane, Croston; (2) provide a new main access into Bishop Rawstorne School; (3) stop the use of metal skips in the school; and (4) park on one side only in Station Road, Croston. | 7. Response from Lancashire County Council's Traffic and Development Engineer: (1) Out Lane – Speed humps: Speed humps are traffic calming measures and these are provided under the County Council's Local Safety Schemes programme (LSSP) – or occasionally in association with private developer funding. The LSSP is funded by the Government under the Local Transport Plan and the amount the County Council receives is influenced in part by its success in meeting national casualty reduction targets, hence the |

| Question "You Said" | Summary of Response "We Did" |
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| | programme has to be linked to strict casualty reduction criteria and has to address the worst accident sites, irrespective of location. There would typically need t be at lest five injury accidents on this lane which a proposed road hump scheme could address for it to have any change of achieving a place in the programme. The accident record on this lane indicates there have been no personal injury accidents in the last five year period and on this basis any scheme would have little or no chance of success. (2) Provide a New Access in Bishop Rawstorne School. This is a matter for the Governors of the school to initiate as part of a Planning procedure in consultation with the Highway Authority. (3) Stop the Use of Metal Skips in the School: This is not a highway matter. (4) Park on One Side Only in Station Road: Station Road is a high density residential road and has mainly terraced/cottage/semi detached properties fronting both sides of its full extent. There is little off street private parking provision and demand for on street parking is therefore high. Parking on both sides of its length does have a significant natural traffic calming effect although it may occasionally cause delays to through traffic. Removal of any parked vehicles by waiting restrictions would undoubtedly cause inconvenience for the residents affected. Furthermore, the personal injury accident record for this road (three in the last five year period) does not indicate there is a particular problem with parked vehicles to justify further action. |
| | Response from County Councillor Alan Whittaker: |
| | (1) The Headteacher will also speak to all his staff about the speed of vehicles (often staff vehicles) when they leave the premises). (2) A new access on to Bishop Rawstorne School is one that the school, the Diocese and the Local Authority have been examining and continue to examine. The issue, of course, is cost. |

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| Question "You Said" | Summary of Response "We Did" |
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| | However, before a new road can be contemplated, it will be necessary for the school to attempt to rationalise the parking position on the campus, and arrangements are in hand to examine with the school the most appropriate way that this can be done. (3) The metal skips located within the school campus are provided for the removal of school waste. I believe the issue that was raised is to do with the noise when they are removed and, of necessity, this often happens in the early morning before the school campus becomes crowded with parked cars. I have spoken to the Headteacher and he is trying to find a way of collecting these skips at the least intrusive hour. |

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LOSTOCK AREA FORUM – 28 SEPTEMBER 2006

Questions submitted by Bretherton, Croston and Ulnes Walton Parish Councils

Road Side Advertising

The number of advertising placards appearing by the side of the local highways has increased considerably, a particular hot spot is Southport Road. Not only are they an eyesore in the rural environment but also present a distraction for drivers. Many of the boards appear to require planning consent, which clearly has not been requested. It is questioned how the Borough intends to deal with such advertising material?

2. Decriminalisation of Parking Enforcement Inquiry

A letter has been addressed to all parishes by the Chief Executive advising that the Customer Overview and Scrutiny Panel has undertaken an Inquiry in to the Decriminalisation of Parking Enforcement in Chorley and asks that specific locations for enforcement request be notified to the Borough. Clarification is sought as to exactly what this means for the villages and does this only apply to double yellow lines?

3. Trade Effluent Waste

Concern is expressed at the amount of trade effluent waste being deposited in the fields around the Lostock Ward and the associated unpleasant smells. It is understood that the Environmental Services Team are aware of the situation and have taken steps to investigate the root cause of the problem. It is questioned what action can be taken to alleviate the problems?

Background information -

Approximately 20 complaints were received by Environmental Services at Chorley Borough Council regarding a very bad smell emanating from the spreading of treated wasted within the Bretherton area. Following investigation by Environmental Services, they have established that this activity is being coordinated by United Utilities Water plc. United Utilities are operating within the boundaries of the law and therefore unless the matter becomes a statutory nuisance, Chorley Borough is unable to take any action.

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